

Password Reset

If you have forgotten your password or would like to reset it use the steps below.

The image shows a screenshot of the LASAN LID website's login page. The page has a blue header with the LASAN LID logo on the left and 'Register Login' links on the right. The main content area is white and contains a 'Log in' section with the instruction 'Use a local account to log in.' Below this are input fields for 'Email' and 'Password', a 'Remember me?' checkbox, a blue 'Log in' button, and three links: 'Forgot your password?', 'Register as a new user', and 'Resend email confirmation'. Three red boxes with arrows point to specific elements: Step 1 points to the URL 'http://lid.lacitysan.org/' in the header; Step 2 points to the 'Login' link in the header; Step 3 points to the 'Forgot your password?' link below the login button. The footer contains the copyright notice '©2020 - LASAN LID - Privacy'.

STEP 1:
Visit: <http://lid.lacitysan.org/>

STEP 2:
Select "Login"

STEP 3:
Select "Forgot your password"

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Resend email confirmation

Enter your email.

Email

Resend

STEP 4:
Enter email address
used to complete
registration

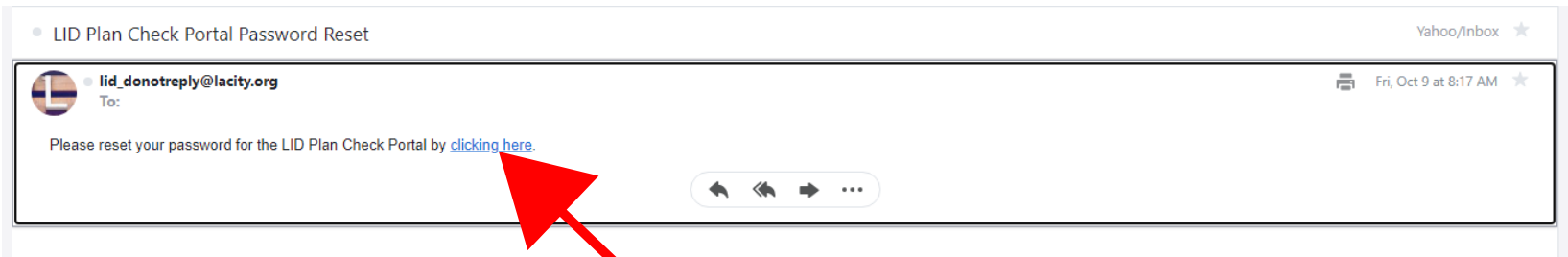
STEP 5:
Select "Resend"

Forgot password confirmation

Please check your email to reset your password.

STEP 6:
Check your email in-box for an email from
LID_DoNotReply@lacity.org, with the subject
"LID Plan Check Portal Password Reset"





STEP 7:
Select "clicking here" to be directed to the page to reset your password

Reset password

Reset your password.

Email

Password

Confirm password

Reset

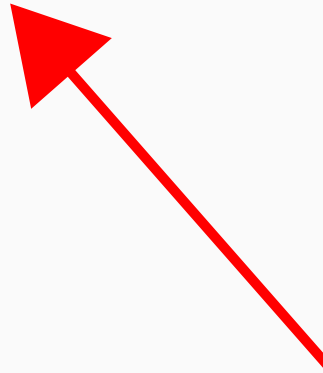
STEP 8:
Complete the required fields

STEP 9:
Select "Reset"



Reset password confirmation

Your password has been reset. Please [click here to log in](#).



STEP 10:
You will be redirected
to this page, your
password has been
reset

Select "click here to log
in" to log into the portal

